

Do I have to fill my prescription at your office?

You are welcome to fill your prescription at any pharmacy that accepts your prescription benefit coverage. We simply offer this service as a convenience and total care option to our patients. If you decide to fill your prescription at another pharmacy, your decision will in no way affect the medical care you receive from our healthcare professionals.

What types of medications are available?

We carry oral chemotherapeutic agents as well as blood thinners to treat your medical problems. We also carry medications to help with nausea, heartburn, infections, and other supportive care medications to assist with side effects that may result from your treatment.

When can I start using this service?

Talk to your doctor or nurse to get started today. Just make sure you have provided your prescription benefit card to the receptionist for our files. We'll do the rest, and be there with you every step of the way.



1100 Meade Street

Dunmore, PA 18512

P: 570-342-3675 ext. 223

F: 570-342-3316

www.cancercarenepa.com

Introducing In-office Dispensing



Patient Prescription Center

Hours of Operation

Monday - Friday

8:00 am to 4:00 pm

570-342-3675 ext. 223

Our practice now offers in-office dispensing of select oral pharmaceuticals!

We understand that undergoing treatment for your condition can be unsettling and time-consuming. In order to provide excellent service and convenience for our patients, we can dispense certain drugs right at the point-of-care. We also have the capability to confirm your prescription benefits coverage and investigate alternative co-payment assistance resources (e.g., patient assistance programs manufacturer-funded assistance, etc.) to better ensure you receive your drug as quickly and cost-effectively as possible.

The receptionist may ask for a copy of your prescription benefit card when you sign in for your appointment. This is needed should you choose to take advantage of this program.



FREQUENTLY ASKED QUESTIONS

Why are you offering in-office dispensing?

We want to provide convenience and total care to the patients receiving treatment in our practice. Since it can be confusing to deal with prescription benefit coverage for the medications used to treat your condition, we're happy to do the work for you. It benefits both you and your doctor to ensure you get started right away and follow your treatment plan as closely as possible. We are here to help!

Do you accept my prescription benefits coverage?

In most cases, yes. We are able to process prescription claims with most major prescription benefits providers. We are also able to process Medicare Part B and Part D prescriptions as appropriate. Keep in mind that some plans require the use of a mail order pharmacy to fill prescriptions for long-term use.

We can help you determine the best available option for filling your prescription.

Please note, we can only fill prescriptions written in this office by your provider.



How long will it take to receive my medication?

We will fill your prescription as quickly as possible following the verification of available prescription benefit coverage and alternative co-payment assistance resources.

We stock some common prescriptions and they may be available the day of your visit.

How will I be notified my prescription is ready?

We will call you to arrange a time to pick-up your prescription and discuss your treatment plan with our dispensary team.

Will it cost me more to fill my prescription here than at a retail pharmacy?

We will seek to verify all coverage options (e.g. Medicare, foundations, supplemental plans, co-payment assistance programs) prior to dispensing, and will also try to investigate the availability of alternative co-pay assistance resources. This may reduce the amount you spend out of pocket. Any copays not covered by insurance or other programs are due upon receipt of your prescription.